



BekArts Mail's Happy

Complete Email Roundtrip Service Monitoring & Notification

Internet Email Information Sheet

Internet Mail Problem

Today email contact is considered more than just convenient, it has taken first place as the most widely used contact medium in business communications worldwide 24 hours a day, 7 days a week.

We know email is important and most companies invest in some kind of monitoring to let them know if their email system is out of order. This is a great start to keeping your system running, but once an email leaves the company system, a whole new ball game begins.

If we liken email delivery to a delivery truck, and the internet to the roadways between cities, we could then liken a bridge closed to an ISP's mail system crashing, and a flood to multiple ISP's being overloaded with Spam email and Virus Outbreaks.

Most emails will take mere seconds to transfer from sender to receiver, and we have all come to expect this as normal. It is not until we discover an important email did not get through instantly, that we can see how sometimes our expectations are higher than the systems we use are capable of delivering.

Issues with email systems can arise in many areas, one email sent or received can make use of 2-10 servers and network systems at each location the email transfers through. Some emails could in fact use up to 100 systems to get from sender to receiver. Most of these systems are located outside of your direct control...

External Internet Systems are not easy to monitor, and they tend to change regularly without notice due to ongoing planned and unplanned outages conducted by multiple ISP's, whether yours, or your customers. We rely on the ISP to provide good service to us, but they cannot offer guarantees or support for anything past their point of control.

To keep email communication systems in an ever ready state to conduct business, we must understand the health of our systems. As these systems become more and more complicated, modern business practisers demand less complicated health indicators.

Solution

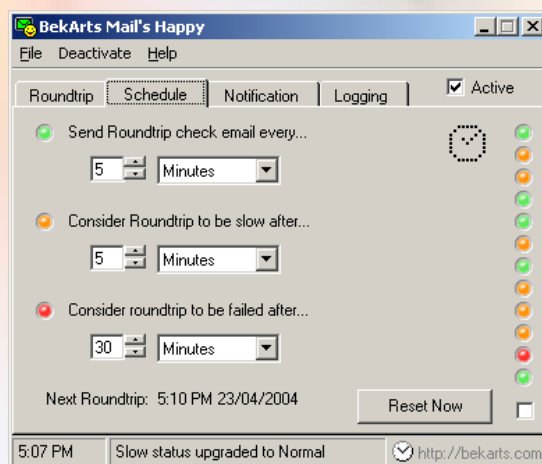
A simple low-cost purpose built solution is now available for Network and Mail Administrators to keep your company ahead of the game.

With BekArts Email's Happy monitoring your email, you will find out about email slow downs before your customers tell you, and be able to provide email delivery statistics that can help measure SLA agreements with your ISP.

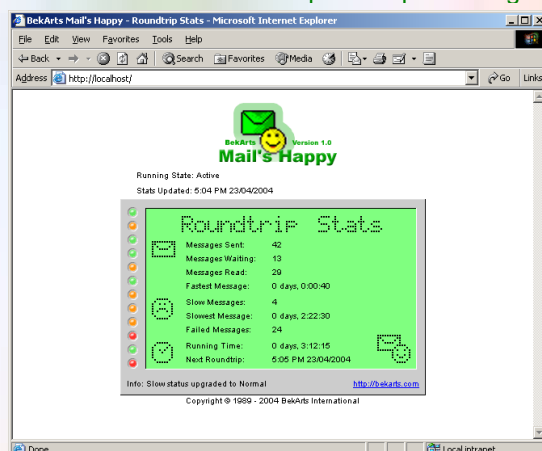
Functionality List

- ☑ Monitor any Internet Email System
- ☑ Monitor Out/In-bound Email*
- ☑ Monitor Internet Domain Name*
- ☑ Monitor Firewalls & TrafficShaper*
- ☑ Monitor Routers & Routes*
- ☑ Monitor Antivirus Gateways*
- ☑ Monitor Spam Gateways*
- ☑ Monitor ISP Email Gateways*
- ☑ History Statistic Graphing MRTG
- ☑ Notify with Email, SNMP & Syslog
- ☑ Remote Access from Internet
- ☑ Integrate with NMS or Standalone

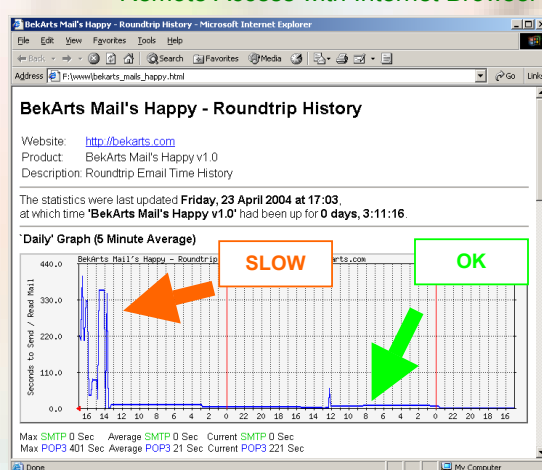
* All equipment used to provide delivery for you email system is monitored. BekArts Mail's Happy sends and collects small (2kb) emails with unique message ID's to prove the whole email delivery system is functioning as a complete service end to end.



Simple Compact Design



Remote Access with Internet Browser



Roundtrip times for email can be shown in Daily, Weekly, Monthly and Yearly graphs to provide valuable statistics for ISP SLA measurement.

Visit BekArts International online at <http://bekarts.com> to download your free 60 day evaluation license.

